

mr.steam®warranty

Residential Steambaths

limited warranties

for mr.steam®

residential steambath

installed in

the United States

or Canada

mr.steam®

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1-800-76-STEAM • Fax: 718-472-3256

www.mrsteam.com • email: info@mrsteam.com

West Coast:

9410 S. La Cienega Blvd., Inglewood CA 90301

1-800-72 STEAM • Fax: 310-216-2944

Limited Lifetime Warranty

Mr. Steam extends to the original consumer purchaser of a MR.STEAM e-Series RESIDENTIAL STEAMBATH GENERATOR (Mr.Steam Generator), installed in the United States or Canada (excluding controls and accessories), a warranty that such Mr.Steam Generator is free from defects in materials and workmanship. Mr. Steam will repair or replace at its option a Mr.Steam Generator if it fails to conform to this warranty.

Limited One Year Warranty for Controls and Accessories

Mr.Steam extends to the original consumer purchaser of a Control or Accessory for a MR.STEAM e-Series RESIDENTIAL steambath generator which is installed in the United States or Canada, a one year limited warranty that such Mr. Steam control and accessory is free from defects in materials and workmanship. Mr.Steam will repair or replace at its option a Mr. Steam control or accessory if it fails to conform to this warranty.

Terms, Conditions, and Exclusions

This warranty is non-transferable. All warranties for a Mr. Steam Generator and Mr. Steam control or accessory (collectively, Mr.Steam Products) apply only to the original consumer purchaser

This warranty does not apply to a Mr.Steam Product which is sold "as is" or in a damaged condition or is installed for use in other than a residential steambathing application.

This warranty does not apply to repairs or replacement necessitated by any cause beyond the control of Mr.Steam including, but not limited to, any malfunction, defect, or failure caused by or resulting from unauthorized service or parts, improper maintenance, and/or problems arising due to local water conditions, operation contrary to furnished instructions, damages occurring during shipment, transit, storage, or handling, or arising from modification or repair by any person not authorized by Mr.Steam, abuse, misuse, neglect, accident, incorrect power line voltage, fire, freezing, flood, or other Acts of God. MR.STEAM PRODUCTS MUST BE INSTALLED, OPERATED, AND MAINTAINED IN ACCORDANCE WITH MR.STEAM'S INSTRUCTIONS. FAILURE TO FOLLOW THE INSTALLATION, OPERATION, OR MAINTENANCE PROCEDURES OR USE OF UNAUTHORIZED PARTS AUTOMATICALLY VOIDS THIS LIMITED WARRANTY. The original consumer purchaser is responsible for the suitability of the Mr.Steam Product for the application intended by such original consumer purchaser. This limited warranty does not cover any costs incurred for the removal or reinstallation of the Mr.Steam Product. To ensure expedient processing of any warranty claim, Mr.Steam will issue a Return Materials Authorization (RMA) to the original consumer purchaser together with appropriate packaging. Returns made without a RMA or returns made in any packaging not provided by Mr.Steam will not be processed. To obtain a RMA and packaging, call 1-800-76 STEAM (East Coast) or 1-800-72 STEAM (West Coast). All Mr.Steam Products returned pursuant to a RMA must be shipped UPS Ground or equal at the expense of the original consumer purchaser to the place designated by Mr.Steam. Proof of purchase (original sales receipt showing purchase date) identifying the model number and serial number must accompany all warranty claims. Returns will be examined by Mr.Steam. Mr.Steam will return the repaired or replaced Mr.Steam Product to the original consumer purchaser by UPS Ground or equal, at the expense of Mr.Steam. If in the judgment of Mr.Steam the defect in workmanship or materials is not subject to the limited warranty, any returns or repairs thereafter made shall be at the request and expense of the original consumer purchaser.

THIS WARRANTY DOES NOT APPLY TO MR.STEAM PRODUCTS WHICH ARE USED FOR ANY NON-RESIDENTIAL OR COMMERCIAL PURPOSE. THE FOREGOING IS IN LIEU OF ALL EXPRESS OR IMPLIED WARRANTIES AND MR.STEAM DOES NOT ASSUME OR AUTHORIZE ANY PARTY TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN AND SPECIFICALLY LIABILITY FOR ANY BREACH OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PURPOSE IS EXCLUDED. THE DURATION OF ANY WARRANTIES WHICH MAY BE IMPLIED BY LAW NOTWITHSTANDING THE PREVIOUS SENTENCE (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS) SHALL IN NO EVENT EXCEED ONE YEAR. IN NO EVENT SHALL MR.STEAM BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF ANY MR.STEAM PRODUCT; OR FOR ANY DELAY IN THE PERFORMANCE OF ITS OBLIGATIONS UNDER THIS WARRANTY DUE TO CAUSES BEYOND ITS CONTROL. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL DAMAGES; SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.